

Privacy policy

- How we process your personal data

This document describes how Outdoor Vagabond AB processes the personal data you provide us with when making inquiries, bookings or trips. We will make sure that the information you provide us with is handled and stored in a safe and secure manner and in accordance with the general data protection regulation (GDPR).

1. What information we collect and why

In order to deliver a safe and satisfying trip or activity for you we need to be able to collect some information from you as a participant. What information we need to collect will depend on which of our trips or activities you book.

We may ask you to provide us with the following when booking any of our products:

- Contact information. In order for us to get in contact with you with important information about your booking, we ask for contact information such as name, address, telephone number and email address.
- Personal data. In order for our guides to be better prepared to handle the group that he/she will lead and to be able to more easily distribute any accommodation, we ask the participants for their personal data. This may include name, date of birth, gender and nationality. We may also share this information with the hotels and accommodation facilities included in the trip.
- ICE-contact (in case of emergency). For some of our trips we will ask you to leave the name and telephone number of the person you want us to contact if something should happen to you during a trip or activity you are participating in.
- Special diets or food allergies. To ensure that you will receive the diet that is suitable for you during a trip or activity, we ask you to let us know if you have any food allergies or special diets. We will also share this information with restaurants and food suppliers included in the trip or activity.
- Health status. For some of our trips or activities, we will ask you to fill in a health declaration. This is a necessity in order for our guides to be able to ensure a safe and satisfying experience for everyone.

1. Payment information

When you make an online payment on our website by either credit or debit card your payment is securely handled by Stripe Merchant Services. Outdoor Vagabond AB will

therefore not receive any information about your card details. Should we need to ask for your account information in the event of a refund, we will delete the information as soon as the transaction is completed.

1. Newsletters and marketing

We will not send newsletters or direct marketing to you unless you have explicitly approved this beforehand. If you sign up for our newsletters, you can always unsubscribe later. We will never share or sell your email address to other companies.

1. Photos and films

During our trips and activities, our guides will usually photograph and film parts of the adventure. In addition to using this material in our marketing we also offer to share it with all the participants. Photos and films where you can be identified will only be shared and used after we have received a general approval from you. Of course, we will only share and use material that is approved and respectable.

1. Storing of information

We save and store your personal data as long as necessary in order to fulfil the purpose of its collection, or as long as we are required to store them in accordance with Swedish law.

1. Your rights

You can contact us at any time with inquiries about what information we have stored about you and how your personal data is being used. You can always request changes in your information or to have it deleted. Please contact us with any request through our email: info@outdoorvagabond.com